# SCENARIO'S

IS COMPLIANCE BEING MET?

Scenario's where Private Security and/or Crowd Management or Guest Services are used.

A country music concert is coming to Pendleton and the city is expected to have about 2000 people in attendance. There will be a beer garden and the venue is going hire several people as event staff to take tickets, direct traffic and check IDs for banding at the beer garden.

There is 1 certified security professional for every 10 event staff. The event staff will radio for a certified security professional if something happens or they need help.

Is this event in compliance with laws?



**✓Yes** 

✓ Meets the 1:10 ratio

- **✓** Has ability to communicate
- **✓** Executive manager licensed





At the country music concert, the organizer of the event puts an event staff on a back gate once the entrance crowd dies down.

The event staff, who is not a certified DPSST private security professional, is told to only allow people with backstage passes through the gate and radio if needed.

Are the event organizers and the individual at the back gate in compliance with the law?



## **Answer:**

- **✓Yes**
- ✓ Has ability to communicate with certified staff
- ✓ Executive manager licensed





A group of individuals volunteer for security at an event put on by a non-profit organization.

The volunteers receive compensation for \$30 of free food, one night of camping and entrance to the event. Entrance to the event cost and camping are \$75.

# Are the volunteers exempt from certification?









- ✓ Yes
- ✓ They are volunteering for a non- profit organization
- ✓ They are receiving "de minims" consideration (less than a fair market value of \$125, watch those amounts)





You are an event organizer and three days before your event, you have determined that you do not have enough security to cover the event.

## What are your options?

- 1. Use volunteers
- 2. Put an ad on Craigslist
- 3. Subcontract with another security company
- 4. Hire more individuals
- 5. All of the above

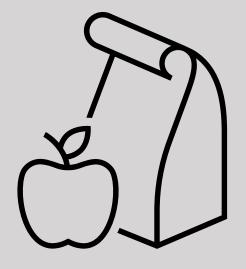




#### 5. – All of the above

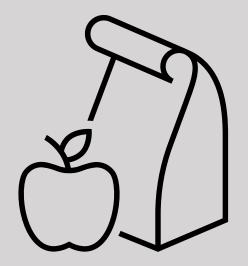
- 1. Volunteers CAN NOT RECEIVE CONSIDERATION
- 2. Craigslist ad require that only DPSST certified individuals respond and verify in IRIS. They must be hired as an employee; they CANNOT contract their services.
- 3. When subcontracting with another security company, verify that the company has a valid entity license and a licensed executive manager
- 4. Hiring is an option, however if you are three days before the event it may be difficult to complete the training and application process with DPSST.

You are an event organizer, and it is the day of your event.
George is the assigned 'rover' for the day. George goes around and gives everyone lunch and bathroom breaks. George is not a DPSST certified private security professional.



# Is George in compliance with the law?

- ✓ NO If George covers individuals that are providing private security services, while they take their lunch or breaks, he would require DPSST certification.
- ✓ YES If George is ONLY giving lunches and breaks to individuals performing crowd management or guest services (e.g. ticket takers, ushers and parking attendants).





Parents of the Stayton High School volleyball team are volunteering their time to provide security services at the Harvest Festival; sponsored by the Downtown association. The parents that are volunteering are not receiving compensation. The Downtown association will donate to the High School Boosters \$4,000 in return.

The volunteers do not have a DPSST certification, are they in compliance?



**✓YES** 

✓ Parents are not receiving compensation directly from the Downtown association.

At the Capitol City Cage Fight, the event organizer has four individuals taking money for parking and directing traffic.

After the event started the four were assigned to stay in the parking lot. Be a presence, walk around, and look for individuals breaking into attendee's cars. Only one of the four is a DPSST certified professional.

Are individuals working in the parking lot in compliance with DPSST?



✓ NO – When their job duties are changed to staying in the parking lot to be a presence looking for individuals breaking into attendee's cars, DPSST certification is required.

#### **Private Security Services:**

- ✓ Observing & Reporting Unlawful Activity
- ✓ Preventing Theft
- ✓ Protecting Property

Are individuals working in the parking lot in compliance with DPSST?





Is this allowed?

You are organizing a large event at the Riverfront Park in Salem, and you have contracted with a company to provide crowd management and private security.

The company you contracted is in compliance with the Oregon law.

The promoter for the event approached the security company and asked if friends and family could help with the *security* at the event.

# RIVERFRONT

Is this allowed?

## ANSWER:

Most likely not – you will need to get more information:

➤ ONLY if the family and friends are volunteering and receiving NO COMPENSATION.

➤ ONLY if the family and friends are certified by DPSST as professionals and are hired by the security company.

At a county fair there were two security companies contracted to provide private security services.

One for the beer garden and one for the fairgrounds. The company providing security services for the beer garden was in compliance with the law. The company providing security services for the fairgrounds was not.

Who is at fault for having the out of compliance company at the fair? What are the potential problems?





- ✓ The security company providing security services for the fairgrounds is in violation of the law and subject to civil penalties for soliciting business and providing security services.
- ✓ The fair board should have confirmed that both companies were in compliance with Oregon law, plan ahead.
- ✓ The out of compliance security company would be required to cease and desist services, which would leave the fair and patrons attending the fair at risk.





# What is missing?

The Scandinavian Festival in Junction City has several tents throughout the town for the event.

A private security company is contracted to provide both private security services and crowd management during the event. Throughout the event, the security company maintained the appropriate 1:10 ratio.

An individual providing crowd management had an incident, and security professionals were two blocks away.



# **Answer:**

- ✓ The security company is required to provide crowd management staff with the ability to communicate with a certified private security professional to notify when action is needed.
- ✓ The individual had no way of getting in touch with the private security professional. Cell phones are not recommended as a form of communication at a large event, as sometimes services are not available.







At the local Rock Fest there is a company providing private security services and crowd management. Individuals are posted at various locations around the event. There were several individuals posted at the stage.

Are these individuals required to have a DPSST security professional certification?



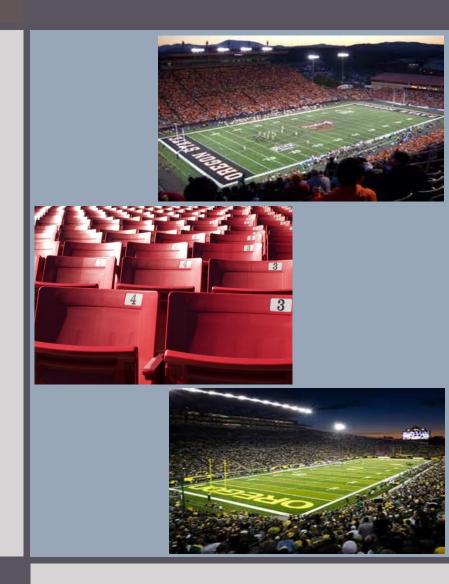


You really need to evaluate the expectations of the individuals:

- ✓ If the individual is watching or directing the crowd and notifying security professionals when action is needed, they would be considered crowd management.
- ✓ If the individual is expected to provide private security services, certification would be required.

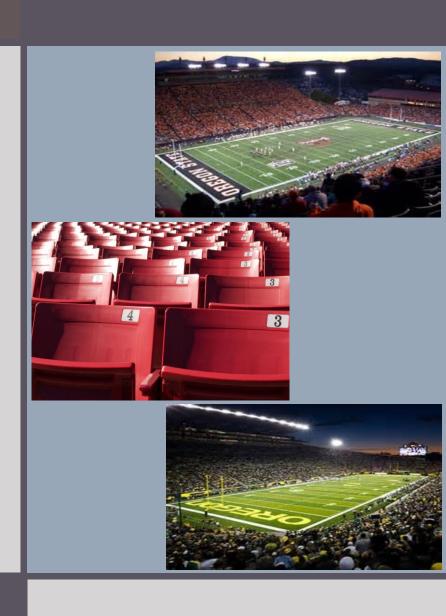
During a college football game staff are placed at escalators and elevators within the stadium, granting access to attendees with special badges or tickets to certain levels, suites or box seats.

Are these staff that are controlling access required to have a DPSST security professional certification?



✓ No

Individuals performing crowd management or guest services can control access to area that require authorized access as long as the 1:10 ratio is met and there is the ability for the crowd management or guest services staff to be able to communicate with certified professionals.





At a Blazer game there are individuals providing private security services and crowd management/guest services. Compliance has been met with the 1:10 ratio as required.

There are individuals that are supervising certified security professionals. The individuals supervising are in charge of overseeing the individuals during the performance of their assigned tasks.

As long as the individual that is supervising the certified security professionals has a DPSST security professional certification are they in compliance?



- ✓ NO
- ✓ The individual supervising would be required to obtain supervisory manager license.
- ✓ Supervisory manager means an employee of or a person supervised by an executive manager who has a primary responsibility the supervision of certified private security professionals.
- ✓ It's unlawful to perform the duties as a supervisory manager without a license.